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What is Weight Watchers®/WW?

WW is Weight Watchers reimagined.

Our purpose is to inspire healthy habits for real life. For people, families, communities, the world, for everyone. We will always have the best weight-loss program on the planet, and now we're putting our decades of experience in behavior change to work for an even greater mission. We are becoming the world's partner in wellness. No matter what your goal is—to lose weight, eat healthier, move more, develop a more positive mindset, or all of the above—we will bring you science-based solutions that fit into your life.

As a reflection of our new mission, we are moving from Weight Watchers to WW—a mark that's rooted in the familiar but reimagined to welcome everyone who seeks to be healthier, not just manage their weight.

Why is MTA New York City Transit partnering with WW?

MTA New York City Transit has teamed up with WW to bring you a program that gives you real-life solutions to get healthier, all at a special price.

If I register for WW, will my membership and weight information be kept confidential?

Yes, it will. Although MTA New York City Transit will receive information about the total membership's weight loss, it will not receive any individual or personally identifiable information.

What are the WW offerings through MTA New York City Transit?

Two WW offerings are available to you. You can choose the plan that fits your lifestyle.

- **Offering 1: Digital**
- **Offering 2: Digital + Workshops**

Who can take advantage of the WW offerings through MTA New York City Transit?

All active represented employees enrolled in the Aetna medical plan, their spouse/domestic partner, and dependents 18-26 are eligible to participate. Workshops (which used to be called meetings) are not available in some areas in the U.S. To find out if the county you reside in is a non-participating area, please visit: <http://wwfranchisecountylist.com>.

To become a WW member, you must:

- Be at least 18 years old.
- Not be pregnant.
- Not have an active medical diagnosis of bulimia nervosa or anorexia nervosa.

What is the cost of the WW offerings through MTA New York City Transit?

- **Offering 1: Digital: \$7.48** per month
- **Offering 2: Digital + Workshops: \$16.85** per month

State taxes will be added where applicable.

You will be charged the listed prices each month until you cancel your membership or if you are no longer eligible for the company subsidy.

How do I register for the WW offerings through MTA New York City Transit?

You can purchase either of these offerings at <https://wellness.weightwatchers.com> with **Employer ID: 14613037** to receive a special price and subsidy. Please have your Employee ID/Team Member ID ready when enrolling. For assistance, call 866-204-2885 (Monday-Friday 8:00 a.m.-10:00 p.m. ET; Saturday 11:00 a.m.-5:00 p.m. ET). If you have any questions you may also email wellnesshelp@weightwatchers.com.

If you are a current WW member, you can still take advantage of the discounted pricing and subsidy. Please call WW at 1-866-237-6032 (Monday-Friday 8:00 a.m.-10:00 p.m. ET; Saturday 11:00 a.m.-5:00 p.m. ET) for assistance with getting your membership switched to the MTA New York City Transit special pricing.

How do I cancel my WW membership?

Our cancellation process is hassle-free. You can easily cancel your Digital or Digital + Workshops membership on our website. Simply log in to your account, go to “Settings,” and then go to “Account” to view your cancellation options. If you would like assistance with cancelling your account, you can call 866-204-2885.

If you have already been billed for your next month, call 866-204-2885 to receive a full refund for the upcoming month. Please note that you will not receive a refund for the month in which you cancel, except as provided in the Cancellation Policy.

What happens to my WW subscription if I am no longer eligible for the MTA pricing?

If your employment with the MTA ends or the WW and MTA partnership concludes, your WW discounted price shall continue until the end of your monthly billing period after which time your WW program subscription will end. If you wish to continue with the WW program at that time, you will need to sign up with WW directly for a new subscription at the WW current price.